*Purchase will be carried out within RFCS, project „****MERIDA: "Management of environmental risk during and after mine closure"***

FZ-1/4821/SK/17/BT Katowice, the 08/08/2017

[Concern](https://www.diki.pl/slownik-angielskiego?q=concern): [inquiry](https://www.diki.pl/slownik-angielskiego?q=inquiry)

**I. General information**

1. Buyer: Central Mining Institute

Inquiry is conducted in accordance with the principles of competitiveness.

2. For this request for proposal shall not apply to the Public Procurement Law of 29 January 2004.

**II. Object of order**

Providing access to technical support and updates for DecisionTools Suite 7.5 Industrial (software licence owned by Buyer).

***The offer should include:***

- price excluding and including tax,

- discounts (if concern),

- date of payment for invoice.

***Technical requirements and*** [***parameters***](https://www.diki.pl/slownik-angielskiego?q=parameters)***:***

**Providing access to technical support and updates for DecisionTools Suite 7.5 Industrial (software licence owned by Buyer).**

Serial Number: 7089713

Range of required services:

* Free full version upgrades,
* Free software maintenance updates and patches,
* Free technical support via hotline or email,
* Access to the Palisade online HelpDesk 24 hours per day,
* Unlimited, 24-hour access to Palisade's online technical support
* Unlimited number of incidents for 24 months.
* Guaranteed 24 hour or next business day technical support response time.

***Other requirements:***

- Term and conditions of order processing – **until 31.08.2017** the Seller will provide access to technical support and software updates for a period of 24 months. Processing of the order will be confirmed by sending by e-mail to the user information about access to support and updates.

- Terms of payment – The Buyer requires payment date, which will be counted from the date of delivery to the GIG valid invoice.

- Terms of [guarantee](https://www.diki.pl/slownik-angielskiego?q=guarantee) - The Seller will provide a guarantee in accordance with the license agreement the software manufacturer.

**III. Criteria of evaluation of offers and selection of the best offer**

**1**.The criteria of evaluation are:

**a) The price = 95%**

**b) Date of payment for invoice = 5%**

**- until 14 days – 0 point**

**- until 21 days – 3 points**

**- until 30 days – 5 points**

**2**. Buyer deems most advantageous and choose the offer that meets all the requirements specified in the Description of the order.

**3.** The price quoted by the Seller shall not be subject to change during the realisation of the order.

**4.** We ​​inform you that if we accept the offer you will be informed of this fact and will be implemented to prepare the order.

**IV. Place and date for submission of offers**

**1**. The offer must be submitted by the 16/08/2017. The offer can be submitted electronically, by fax or at the Buyer:

**Główny Instytut Górnictwa**

**Plac Gwarków 1**

**40-166 Katowice**

**Poland**

**fax: 32 259 22 05**

**e-mail:** [**skolinska@gig.eu**](mailto:skolinska@gig.eu)

**Commercial contact:**

Sylwia Kolińska - tel. (32) 259 25 55- fax: (032) 259 22 05 - e-mail**:** [**skolinska@gig.eu**](mailto:skolinska@gig.eu)

**2**. The Buyer informs that the assessment will be subject to only those items that will affect the Buyer during the period from the date of initiation of this market research to date, in which the deadline of submission of offers.

**3**. The Buyer reserves the right to cancel the inquiry at any time, without giving a reason.

**4**. In the course of examining the content of offer The Buyer reserves the right to ask the Seller  for clarification on the content of the offer and to set a deadline to respond of rejection of the offer.

***WELCOME TO TENDERING***